

Monitoring Outreach Hospice at Home

The Outreach Service offers high quality palliative care and we constantly monitor our work to maintain standards of excellence.

In order to improve and evolve the service, we may ask patients and their carers questions about the care that they receive.

Participation is voluntary.



East & North Hertfordshire
NHS Trust

Our Philosophy at Michael Sobell House

The staff at Michael Sobell House aim to ensure that all patients who are facing a life-threatening disease receive the best possible care to enhance their quality of life.

We aim to promote the patients' physical and psychological comfort while respecting their dignity and individuality.

The multi-professional team endeavour to involve and support the patients, family and friends to enable them to meet their emotional, social, physical and spiritual needs.

SPECIALIST
PALLIATIVE CARE UNIT

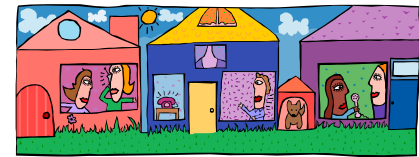
Mount Vernon Hospital
Rickmansworth Road
Northwood
HA6 2RN

OUTREACH Phone:
01923 844596/793
Fax: 01923 844565

Or via Michael Sobell House Advice Line:
01923 844281

Michael Sobell House

OUTREACH HOSPICE AT HOME



SPECIALIST
PALLIATIVE CARE UNIT

Michael Sobell House OUTREACH HOSPICE AT HOME

The Outreach Service offers patients and their families palliative nursing support in their own homes.

This may include ongoing psychological support for patients and families, symptom control advice in conjunction with other community professionals and physical care

The Outreach Service is available 7 days a week and is provided by a team of experienced nurses based at Michael Sobell House Specialist Palliative Care Unit

The service is funded by the Friends of Michael Sobell House

The Outreach Team works closely with the District Nurse, Macmillan Nurse and GP

How to access OUTREACH HOSPICE AT HOME

Referrals can be made by District and Macmillan Nurses, GPs, Hospital CNS' and members of Michael Sobell House Multidisciplinary team

Phone: 01923 844596/793

Fax: 01923 844565

Or via Michael Sobell House on
01923 844281

Once a referral has been made, a team member will visit the patient and assess how best to meet the needs in conjunction with other community professionals

Referrals will be accepted in line with the following criteria:

- Patients have specific palliative care needs
- Patients are known to District Nurses and Macmillan Teams
- Patient's GP agrees to referral
- Patient and carers agree to referral

The role of OUTREACH HOSPICE AT HOME

The Team can provide

- Support to prevent admission to hospital
- Supportive care at the end of life to enable the patient to remain at home as preferred
- Support while awaiting a bed in a specialist unit or nursing home
- Support for the transition period following discharge from hospital or in-patient unit
- Shared care with District nurses for example replenishing syringe drivers/ psychological support
- Accompanied visits home for Michael Sobell House patients
- Support for nursing home staff using syringe drivers
- Respite for carers for patients requiring palliative nursing care and support

